

# *Welcome*

The Richemont team is welcoming you warmly in Lucerne. To make your stay as comfortable as possible, you will find some useful information within this folder. If you have any further wishes or questions, please don't hesitate to contact us.

We wish you a pleasant stay and hope you will enjoy your time with us.

Jonas Seifert and  
The Richemont Team



## Hotel information

### OPENING HOURS FRONT DESK

Monday to Sunday 07.30 am to 05.00 pm

### ROOM KEY/HOUSE KEY

Your room key is also the key for the side entrance. Our reception is open until 05.00 pm. After 05.00 pm you can use the side entrance which is located on the right-hand side of the building. For that reason, always carry your room key on you.

### RICHEMONT HOSPITALITY

Our restaurant serves you from Monday to Friday seasonal lunch menus, which are put together by our head chef Carlo Zulauf. On top of that, we indulge you with warm and cold delights from our bakery and pastry.

Opening hours:

Monday to Friday 07.00 am to 05.00 pm

Saturday and Sunday 07.30 am to 05.00 pm

### PARKING

You can use our garage. The garage closes automatically between midnight and 6.00 am. To access your car during the night you can pick up a key at the front desk.

Daily rate for hotel guests CHF 10.-

You can purchase tickets at the front desk.

If you have arrived after 5pm you can pay the parking the next morning at the front desk.



## **RICHEMONT GASTRONOMIE & HOTEL**

Richemont Craft School Foundation · Seeburgstrasse 51 · CH-6006 Lucerne

### **WIRELESS LAN/WIFI**

Free login WLAN **Richemont Gastro**

### **BREAKFAST**

The smell of fresh bread and the possibility to get a sneak peek over the shoulder of our bakers and pastry chef – every weekend we celebrate our baker breakfast.

Enjoy our wide selection of bread and pastries, muesli and different kind of eggs. You will find some charcuterie as well as local cheese and lots more at the buffet. Finish your breakfast with something sweet, which will be freshly prepared for you.

### **Saturday and Sunday**

07.30 am to 01.00 pm  
CHF 49.00 per person

During the weekdays you can also enjoy a delightful breakfast as followed.

### **Monday to Friday**

07.00 am to 10.00 am  
CHF 19.50 per person

### **FREE PUBLIC TRANSPORT TICKET LUCERNE**

You can pick up a free Public Transport Ticket that is valid for the whole of our stay. This ticket entitles you to free use of buses and trains (2nd class) in tariff zone 10. Boats are excluded from the offer. The relevant zone plan may be found on page 24 of the official Lucerne City Guide. The Public Transport Ticket is personal, non-transferable and valid for the days of arrival and departure and all those in between.

With the card number you can connect to the free Wi-Fi.

### **LAUNDRY SERVICE**

For your laundry you will find a white plastic bag in your wardrobe. Please write your name and room number on the bag and leave it on your bed. The housekeeping will put the washed and ironed clothing back into your room. Please let them know by what time you need it back.

### **SAFE**

We can't take liability for your valuables in your room. If you have anything you would like to store in a safe, please come and see the front desk.



**SMOKING**

Smoking is not permitted in all rooms including staircase and hallway. The smoking area located outside in front of the building by the main entrance. We thank you for your understanding.

**IN CASE OF FIRE**

In case of a fire you will hear a siren. Please leave your room immediately, using the staircase. Never use the elevator. There is an evacuation plan on your door. The entrance, the stairways and the hallway are under surveillance for your security.

**CHECK OUT**

Check out is at 12.00 noon. If your departure will be delayed please inform the front desk until 10.00 am.

All seminar participants or students are kindly asked to clear the room until after breakfast. There are possibilities to deposit your luggage until 05.00 pm.

**EMERGENCY**

<b>Emergency number Hotel (24/24)</b>	<b>0041 41 375 85 45</b>
Paramedics	<b>144</b>
Police	<b>117</b>
Fire brigade	<b>118</b>
Rega	<b>1414</b>
Toxicology Center (in cases of poisoning)	<b>145</b>
Permanence Emergency Service, Luzernce Railway Station	<b>041 211 14 44</b>

- When** did the accident occur?
- What** has happened?
- Where** did it happen?
- How many** persons are affected?

**TAXI**

Hess Taxi	041 310 10 10
City Taxi	041 211 11 11

